



November 18, 2013

Laurie Berg Sapp
General Manager
Glendale Media Center
9494 W. Maryland Ave.
Glendale, AZ 85308

Laurie,

I just wanted to send a letter of thanks for the excellent service your facility provided during our recent shoot at the Glendale Media Center. I'd especially like to recognize the work of Dave Rainey who went above and beyond in making our experience there flawless.

When assigned the job of producing a commercial for Grand Canyon University featuring Dan Majerle, I immediately found myself challenged with finding a location as our Cox studio was booked solid for a month. I hurriedly called around town looking for a studio with similar amenities. A colleague suggested Glendale Media Center. After my initial phone conversation with Dave Rainey, I knew we'd found the right place. Dave's suggestion of modifying your existing news desk set-piece was a huge time and cost save for our production and was greatly appreciated.

When I first walked into the Glendale Media Center, my first impression was: "Wow, this is how a studio should be set-up." Everything from the green room to the studio was clean, well organized and contained top-notch equipment. Such a professional space helped foster a positive working environment for the cast and crew. It also created a positive impression for my client.

Service is what sets most organizations apart, and Dave delivered for GMC. When our shoot date changed at the last minute, Dave was very accommodating in allowing us to fly our set an extra day and making the schedule work. During our day of production, Dave constantly checked-in to see how our crew and cast were doing. When we had additional creative pop-up that required a teleprompter and a different studio, Dave was there to save the day.

In short, the Glendale Media Center helped make our commercial a great success. The Glendale Media Center provided us with the two main things you hope for in a studio location: top-notch equipment, and a friendly, professional staff. I couldn't recommend your facility more highly. Again, thank you.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jason Mcilquham", written over a white background.

Jason Mcilquham
Producer / Director
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